

Date: Tuesday, 27th August 2019
Our Ref: MB/SS FOI 4004

Sid Watkins Building
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Re: Freedom of Information Request FOI 4004

We are writing in response to your request submitted under the Freedom of Information Act, received in this office on 27th August 2019.

Your request was as follows:

Please provide details of the number of referrals received by the Trust for patients to all MSK physiotherapy services for the following financial years: i) 2016/17, ii) 2017/18 and iii) 2018/2019

[We do not provide a MSK Physiotherapy service at the Walton Centre.](#)

Please confirm or deny whether the Trust provides Musculoskeletal (MSK) services that include first contact physiotherapists in General Practice

[We do not provide a MSK Physiotherapy service at the Walton Centre.](#)

Please confirm or deny whether patients can self-refer to physiotherapy services within the MSK services provided by the Trust

[We do not provide a MSK Physiotherapy service at the Walton Centre.](#)

The amount of time taken between a referral (regardless of its source) to physiotherapist being made and the patient's first appointment with the physiotherapist for both routine and urgent cases

Please provide details of the average time taken for the following financial years:

i) 2016/17 Routine: Urgent:

ii) 2017/18 Routine: Urgent:

iii) 2018/2019 Routine: Urgent:

c) If this is not available, please confirm if another entity, and if so which, holds this information for patients in the locality.

d) If this information is not held by you or another health body in your area, please confirm if referral to treatment times for physiotherapist appointments used to be recorded and if so, when did this cease to be measured?

[We do not provide a MSK Physiotherapy service at the Walton Centre.](#)

Please see our response above in [blue](#).

Re-Use of Public Sector Information

All information supplied by the Trust in answering a request for information (RFI) under the Freedom of

Information Act 2000 will be subject to the terms of the Re-use of Public Sector Information Regulations 2005, Statutory Instrument 2005 No. 1515 which came into effect on 1st July 2005.

Under the terms of the Regulations, the Trust will licence the re-use of any or all information supplied if being used in a form and for the purpose other than which it was originally supplied. This license for re-use will be in line with the requirements of the Regulations and the licensing terms and fees as laid down by the Office of Public Sector Information (OPSI). Most licenses will be free; however the Trust reserves the right, in certain circumstances, to charge a fee for the re-use of some information which it deems to be of commercial value.

Further information can be found at www.opsi.gov.uk where a sample license terms and fees can be found with guidance on copyright and publishing notes and a Guide to Best Practice and regulated advice and case studies, at www.opsi.gov.uk/advice/psi-regulations/index.htm

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to the Freedom of Information Office at the address above.

Please remember to quote the reference number, FOI 4004 in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioners Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely

Mike Burns

Mr. Mike Burns, Executive Lead for Freedom of Information